

TERMS AND CONDITIONS

- Quotes are valid for 3 months from day of issue. Quotes are based on an estimated time on site but additional staff costs may be incurred if the event runs longer.
- A \$200 deposit (non-refundable) is required at time of booking to secure your event. Your deposit will be put towards the total costs on your final invoice.
- A second deposit (50% of total function cost, non-refundable) is required 10 working days prior to your event.
- The full balance of payment is required on the day of your event.
- Payment accepted is by cash, cheque or Bank deposit.
- Cancellation will result in forfeit of your deposit(s).
- If Covid-19 restrictions prevent you from proceeding, you will be offered the option to reschedule for another available date (within 18 months). As bookings are made with the understanding that Covid-19 restrictions can change at any given time, refunds for cancelled bookings will not be offered.
- Deposits for functions that are postponed may be eligible to be transferred but any unrecoverable costs will be deducted. Any transfer will be at the discretion of the proprietor. If the new date is more than 3 months from the original booking it may be necessary to re-quote to allow for any increase in food or labour costs.
- Confirmation of final numbers is required no less than 10 working days prior to the function date. Your function will be charged to you at this final confirmed number. Should your numbers increase I will endeavour to accommodate your needs, this may result in an increase in costs.
- Depending on type of function and number of guests additional staff may be required. Any additional staff will be discussed and priced on application.
- The staff costs are based on the estimated hours required on site at your function. This includes setting up & packing down once your event concludes. Your invoice will be adjusted accordingly if your event runs overtime or finishes earlier than estimated.
- Travel costs may apply depending on your function location. This will be determined based on travelling from The Gap, Brisbane.
- As part your service, clearing and washing of all dishes is included. Washing of glassware is not included in your package if a bar person is not utilised for your event.
- Events on public holidays, Sundays and special event days (Christmas Eve, Christmas Day, New Years Eve, New Years Day, Australia Day, Good Friday & Easter) will attract a surcharge to cover additional costs.
- The full use of your kitchen will be required on the day of your event.
- Client is to provide a suitable serving area in a well lit and safe environment. Kitchen is to be clean and tidy prior to service otherwise further costs may apply if extra time on site is required.
- If you have chosen an outdoor venue, it is your responsibility to have an alternative indoor venue arranged in the event that the weather is poor on event day.
- Please advise prior to your event whether parking is available. If paid parking is the only practical option then this cost will be added to your invoice.
- Please advise of any dietary requirements at time of booking. Additional costs may apply.
- Food provided may contain traces of nuts, eggs, dairy, seeds, gluten, wheat, soy and crustaceans. While every effort will be made to fulfil dietary requests, the wide variety foods and suppliers involved traces of undesired food types may occur. As such dietary requirements cannot be guaranteed and no liability is accepted.
- If any product or service is unavailable, the right to substitute a product of equal or greater value is reserved. This may occur without notification.
- As per safe food handling practice, any food remaining after the function should be refrigerated immediately and consumed within 24 hours. No responsibility is accepted for the safe handling or consumption of food once staff have departed.
- Delectable Dining does not accept any responsibility for any injury, accident or damage of personal belongings during and or after any events.

If you have any queries, please don't hesitate to contact me.